



Insurance Memory Card for Mastercard Business Credit Cardholders

Insurance cover	Sum insured each and every event, single card	
Medical expenses		
Emergency medical expenses	250 000 €	
Emergency dental treatment to alleviate pain	up to Medical expenses Sum Insured	
Repatriation	up to Medical expenses Sum Insured	
Accompanying person	Up to 1 000 €, 10 days	
Phone costs	50 €	
Personal accident insurance		
Death	30 000 €	
Disability	30 000 €	
Personal Liability insurance	30 000 €	
Baggage insurance		
Loss of Baggage	1 000 €	
Theft of the computer owned by the Employer	600 €	
Baggage delay (over 3 hours)	Real costs, up to 500 €	
Travel documents' insurance	Real costs, up to 500 €	
Travel expenses insurance		
Trip cancellation	1 000 €	
Missed flight		
Trip delay (over 3 hours)	Real costs, up to 300 €	
Terrorism cover	included	
Rental Vehicle Excess Waiver	1 500 €	

Contacts in case of claim or insurance issue		
In case of claim	OPS International, UAB	
(including report on	• Tel: +370 52 790860	
the event)	• E-mail: claims@ops24.eu	
	• https://www.eclaims.eu	
Claim reporting term	Immediately, but not later than within 15 calendar days from the event	
Insurance issues	Šiaulių bankas, AB	
	• E-mail: info@sb.lt	
	• A phone number calling from Lithuania: 1813	
	• A phone number calling from Abroad: +370 37 301337	

Definitions, Terms	Description
Insurer	Lloyd's Insurance Company S.A.
	acting through Baltic Underwriting Agency, AB (BUNDA)
Insured Person	The Insured Person is employee of the Legal entity possessing nominal AB Šiaulių
	bankas Mastercard Business Credit card.
	During the Business trip Insurance cover is valid also for co-workers travelling together
	(not more than 2 persons), whose property interests are Insured.
	During Personal trip Insurance cover is also valid for Family members:
	• the spouse of the Cardholder or life partner (without marriage registration) and
	related with him/her by a common household not less than 1 year,
	• Cardholder's and/or spouse's/life partner's children (or adopted children, or
	children in foster care) or grand-children under 19 years of age,
	• or children, or grand-children of the spouse/ partner of the Insured under 24 years
	of age if in full-time education.
	At the time of Insured Event, the Insured must be up to and including 80 (eighty) years
	of age, for Medical Expenses and Trip Cancellation Covers only.





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Definitions, Terms	Description	
Insurance territory	Worldwide Except the Republic of Lithuania and place of residence of the Insured Person.	
Single trip duration	Up to 90 days	
Loss of Travel	Documents covered by insurance cover in case of theft:	
documents	Passport, Birth certificate,	
	Identification card, Vehicle registration documents,	
	Credit card, Driver's license.	
Personal liability insurance	 Insurance cover also includes civil liability of the Insured for Damage arising from wilful actions taken by the Insured's children or grand-children under 18 years of age. Insurance cover is valid for damage caused by pets traveling with the Insured. Indispensable and reasonable legal expenses within Sum Insured limits are included in Personal liability insurance. 	
Insurance cover when sporting	If Insured Person practices individually, not professionally, that are not aimed at achieving sports results in an open sports competition and are only the form of Insured Person's leisure time, such activities are not considered to be as Increased-risk leisure activities, including but not limiting to:• aerobics• fishing• swimming• badminton• fitness• tennis• networking• golf• mountain skiing on marked tracks• bowling• gymnastics• maing• trining caves• Paintball• Yoga• cricket• Billiard• water well• cycling• diving up to 30 meters deep• hiking (when special equipment is not 	
	• darts	
Increased-risk leisure activities	Increased-risk leisure activities means the development of or engagement in a sport dangerous to life or health (extreme sport or activities) or activities that usually require special equipment or gears. Sports and activities dangerous to life or health are considered to include the following and similar sports or activities: different forms of martial arts and contact sports (boxing, wrestling and similar sports); piloting an aircraft (gliding, acrobatic flying, paragliding, air-ballooning or operating other light aircraft); aviation sports (parachuting, kite-boarding and other similar sports or activities); water sports (scuba diving, ocean sailing, river-boarding, surfing, and similar sports or activities); auto-motor sports; bicycle sports (bicycle cross-country racing, mountain biking; BMX biking and similar sports or activities); sports and activities involving the use of firearms; speleology, expeditions to mountains, jungles, deserts or other uninhabited places; mountaineering; bungee jumping; downhill skiing on unmarked slopes, riding a karting, riding a motorcycle with a capacity of over 74 kW (100HP).	
Applicable Law and Jurisdiction	Law of the Republic of Lithuania is applied. All disputes arising from insurance contract are resolved by negotiation. Failure to settle peacefully, disputes are resolved in the courts of the Republic of Lithuania.	